

Operating Instructions

MED-870

Sonic Electric Toothbrush
MED-870

Please read this manual carefully before using this device and keep it for future reference.

Thank you for purchasing Sonic Electric Toothbrush MED-870 from B.Well.

The MED-870 electric sonic toothbrush (hereinafter referred to as sonic toothbrush, toothbrush, product, device) is designed for effective and gentle cleaning of teeth, interdental spaces and gum massage. The sonic vibration motion technology allows you to clean the surface of the tooth even in the most hard-to-reach places, and high-quality Dupont bristles are safe for enamel and gums. Twelve operating modes help you adjust the intensity of the vibrating head and find the perfect mode for brushing your teeth. The MED-870 sonic toothbrush is safe for fillings, bridges, implants, crowns and braces.

1. SAFETY INSTRUCTIONS

⚠ WARNING!

- This device is equipped with built-in rechargeable battery. Do not throw it into fire, do not heat it up, and do not use or leave the device in places with high air temperature.
- Only authorized service center personnel can replace the battery, unauthorized personnel are not allowed to disassemble the product.

⚠ CAUTION!

For safety reasons, this device may not be used by children under the age of 8, persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not use this product without adult supervision. Keep the product and cable out of the reach of children under 8 years of age.

⚠ PRECAUTIONS:

- The first time you use a sonic toothbrush, you may feel irritation or tingling in the tooth area, and you may experience some bleeding or discomfort in the gum area due to the high-speed vibration of the bristles. Bleeding should stop within two weeks of use. If this does not happen, stop using your toothbrush and contact your dentist.
- If you have had an oral surgery in the past 2 months or gum surgery, consult a dentist before using a toothbrush.
- Stop using the product or consult your dentist if you experience any

discomfort or pain while using the sonic toothbrush.

- Do not press the brush too hard on your teeth and gums.
- Use this device only for its intended purpose as described in this manual.
- The product handle may become slightly warm while charging, this is normal. But if the handle of toothbrush becomes very hot, unplug the product immediately and take it to an authorized service center for inspection.
- The product is intended for indoor use only. Keep it out of direct sunlight and store it at room temperature or in a dry and ventilated place.
- Do not immerse the toothbrush in water or other liquids for extended periods of time.
- Keep charger cord away from heated surfaces.
- Never drop or insert any object into the charging port of the product.
- Do not use a brush head with crumpled or bent bristles. Replace the brush head every 3 months or more often if it shows signs of wear.
- Use only brush heads recommended by the manufacturer.
- For personal hygiene, a separate brush head should be used for each member of the family. The brush heads are intended for individual use.
- Do not connect the charger to the mains with wet hands.
- Only connect the charger to an electrical mains supply with the required parameters specified in this manual.
- Keep the charger away from water.

2. INTENDED USE

Sonic Electric toothbrushes MED-870 are designed to remove plaque and food debris from the teeth to reduce the risk of tooth decay and improve the health of the teeth and oral health.

3. SCOPE OF SUPPLY

- ① Two hygienic protective caps
- ② Two Brush heads
- ③ Toothbrush handle
- ④ USB cable
- ⑤ Waterproof storage bag
- ⑥ Operating Instructions
- ⑦ Box

Replacement brush heads are available for purchase for the MED-870 sonic electric toothbrush.

For optimal results, replace toothbrush heads every 3 months.

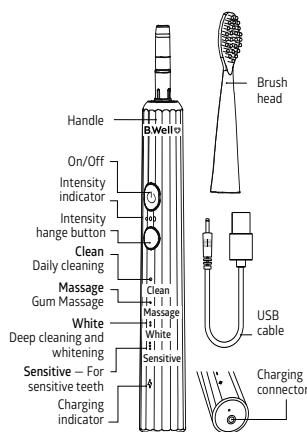
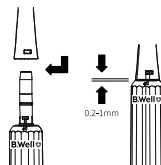
4. STARTING TO USE

Step one: Attach the brush head to the toothbrush.

To do this, position the brush head so that the bristles are to the right of the button position. Then turn the brush head to the left till it fixed.

There's a small gap between the brush head and the handle, it is normal. The gap allows the brush head to vibrate properly.

Step two: Wet the toothbrush head and apply the desired amount of toothpaste to the bristles.



Step three: Power on/Mode switch/Power off.

- Gently press the power button to turn on the toothbrush.
- Mode change: after power on, quickly press the power button to change and select the appropriate mode.
- Change the vibration intensity: after turning on the toothbrush, quickly press the intensity change button, the working mode will switch from weak to medium to strong vibration frequency.

You can choose the brushing mode that suits you:

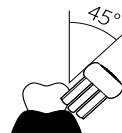
- **Clean** — Daily cleaning
Standard brushing mode, suitable for daily use.
- **Massage** — Gum Massage
Designed to remove tartar. The mode has a massage effect on the gums.
- **White** — Deep cleaning and whitening
Designed to remove stains from the surface of your teeth. Use this mode for maximum cleaning and whitening of your teeth.
- **Sensitive** — For sensitive teeth
Intended for people with sensitive teeth and gums. This mode is recommended for the first use of the sonic toothbrush.

Power Off

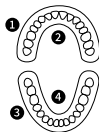
- Press the power button to change the mode, after the last mode, press the power button again to turn off the toothbrush.
- After turning on, hold the power button for 3 seconds to turn off the toothbrush. The current mode before turning off is the default mode when the product is restarted.
- The toothbrush has a built-in 2-minute timer, it will automatically turn off after 2 minutes.

Step four: Brushing Direction.

- Place the toothbrush bristles against gum line at a slight angle (45 degrees), moving gently in circular motion from gum line, pressing gently to make the bristles reach the area between beneath the gumline and teeth.



- Brush your teeth with small back and forth motion so the bristles reach between the teeth, continue this motion throughout your brushing cycle.
- Start brushing from area 1, then move to the next area as shown in the picture. Each area should be brushed for 30 seconds, the built-in timer will vibrate to indicate that you need to move to the next area.
- 2 minutes is the best time for brushing teeth according to dentists' recommendations. It's automatically turn off after two minutes brushing time, if you need to brush your teeth for longer time, turn on to continue to use.

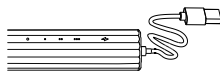


Step five: Cleaning brush head

- Rinse the brush head after each use.
- After cleaning the brush head, place the toothbrush in dry and cool area.

Charging

- After fully charged, the electric toothbrush is designed to providing 120 days service time, each time lasting 2 minutes, two times a day). When the battery is low green indicator on the bottom of product starts flashing.
- To charge, connect the USB to the toothbrush and connect to a power source, the charging indicator will light up. It will flash during charging.



- When the battery is fully charged, the charging indicator will turn green without flashing.
- If you have not used the product for a long time, the charge indicator may not light up for the first 6 to 10 minutes when connected to the charger.

5. TECHNICAL SPECIFICATIONS

Name	Sonic Electric toothbrush
Model	MED-870
Vibration frequency	26400 – 39600 vibrations per minute
Battery type	Li-ion battery 3.7V 800mAh
In case of mains power supply	Rated voltage of the charger is 100-240 AC, 5V DC Charger power 500 mA
Charging time	about 4 hours
Waterproof rating	IPX7
Bristle stiffness	medium
Conditions of use:	
Temperature	0 °C to 40 °C
Relative humidity	5% to 85%
Storage and transportation conditions:	
Temperature	-20 °C to 60 °C
Relative humidity	0% to 95%*
Operating time after full charge	120 days
Weight	79 g
Overall dimensions	24.4×24.4×239 mm

6. TROUBLE SHOOTING

Problem	Possible cause	Solution
Unable to turn on the product	Low power	Charge the toothbrush

The brush head does not fit into the toothbrush	Foreign object in the brush head opening	Remove the foreign object
	Not compatible brush head	Purchase the toothbrush head recommended for this model
	The housing stem is dirty	Clean any dirt from the housing stem
Short operating time after charging	Overuse	Charge the toothbrush
Weak vibration of the brush head	Brush head and housing not assembled correctly	Remove any foreign objects and reattach the brush head
	Low battery power	Charge the toothbrush

7. APPLIED STANDARD

The submitted sample of the above equipment has been tested for CE marking a European Directive and following standards:

- Low Voltage Directive 2014/35/EU
- Electromagnetic Compatibility Directive 2014/30/EU.

8. WARRANTY INFORMATION

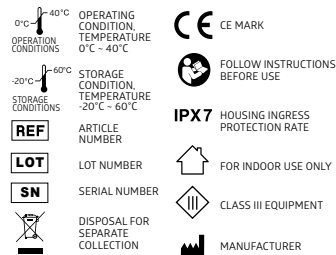
Warranty period for toothbrush is 2 years from the date of purchase.

This warranty doesn't cover any damages caused by improper using. When a manufacturing defect is revealed during the warranty period a faulty unit would be repaired or, if repairing is impossible, replaced with another one.

The warranty does not cover components and consumables subject to wear and batteries, bags, and package of the item. The service life of the product may depend on the environment in which it is used.

A toothbrush expected service life is 2 years if it is used 2 times a day for 2 minutes.

9. EXPLANATION OF SYMBOLS FROM PACKAGE AND LABEL



The manufacturing date of the product is written on the product label in the serial number "SN": the first two digits are the week of manufacturing the second two digits are the year of manufacturing.

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