

MED-14

Ultrasonic humidifier

Warm mist
and Cool mist

EN



1. INTRODUCTION

Thank you for purchasing B.Well cool and warm mist humidifier!

Product was developed, verified and supervised by B.Well Swiss AG, Switzerland.

Applied Swiss control system assures high quality, endurance and safety of all B.Well products.

MED-14 helps you quickly normalize the humidity in the room using cool mist as well as a warm.

Please read through these instructions carefully so that you understand all functions and safety information.

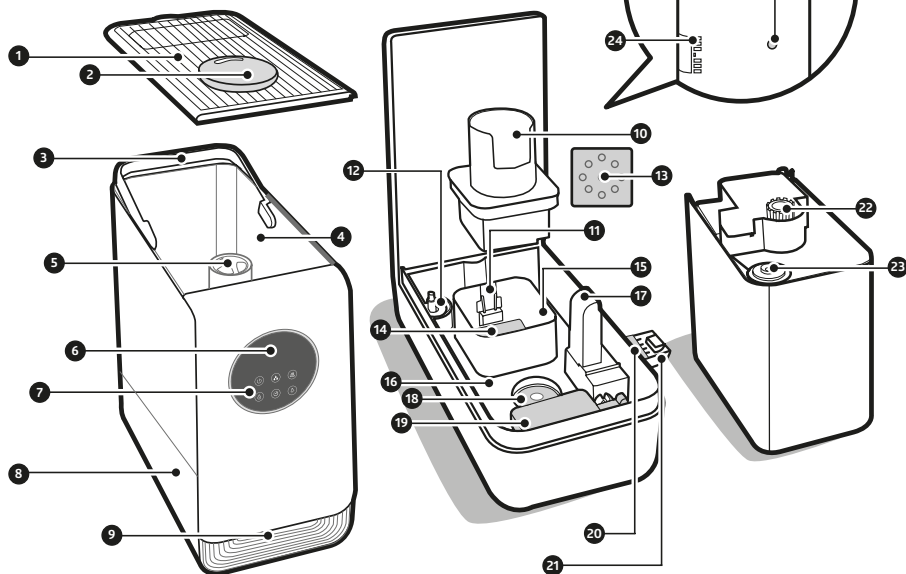
We want you to be happy with your B.Well product. B.Well is guaranteeing that this humidifier is made of high quality materials and meets current national and international safety standards.

2. MAIN BENEFITS

- Top fill
- Warm mist and Cool mist
- LED touch screen
- 3 mist-levels: low, medium and high
- Sleep mode
- Timer setting: 24 hours
- Humidistatic function
- Aroma function
- Night light
- 360° mist nozzle
- Independent water tank with handle
- Remote control

3. MED-14 OVERVIEW

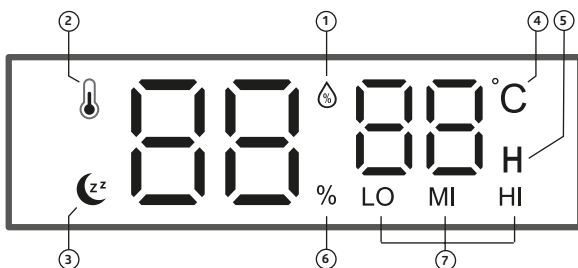
- | | | |
|---|---|---|
| 1 Tank Cover | 11 Heating Door | 20 Aroma Pad |
| 2 Mist Nozzle | 12 Water Level Magnetic | 21 Aroma box |
| 3 Handle | (Make sure the Water Level Magnetic Ring can float freely with the water level) | 22 Noise silencer |
| 4 Water Tank | 13 Absorption Pad | 23 Water outlet valve |
| 5 Mist Outlet (DO NOT add water into the Mist Outlet) | 14 Heating Element | 24 Air Inlet (DO NOT block the Air Inlet) |
| 6 LED Display | 15 Heating Fence | 25 Drain Hole |
| 7 Control Panel | 16 Water Reservoir | 26 Humidity Sensor (DO NOT block the Humidity Sensor) |
| 8 Base | 17 Air Outlet | |
| 9 Night Light | 18 Atomizer | |
| 10 Heating Cover | 19 Floating Board | |









3.1. LED DISPLAY OVERVIEW

The display will dim 50% if there is no operation in 1 minute and will auto go off if there is no operation in 3 minutes. The most comfortable environmental humidity is between 40%-60%. Please adjust the mist as needed.

- ① Humidity indicator
White: The product has been set a target humidity, and the environment humidity is below the target humidity.
Green: The environment humidity has reached the target humidity.
- ② Warm mist
- ③ Sleep mode
- ④ Ambient temperature (Celsius)
- ⑤ Timer indicator
When you set the timer, the screen will show the timer value, then the temperature, with an interval of 5 minutes
- ⑥ Ambient humidity percentage (target)
- ⑦ Mist level indicator

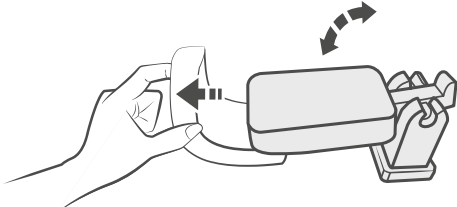


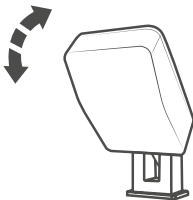
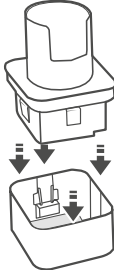
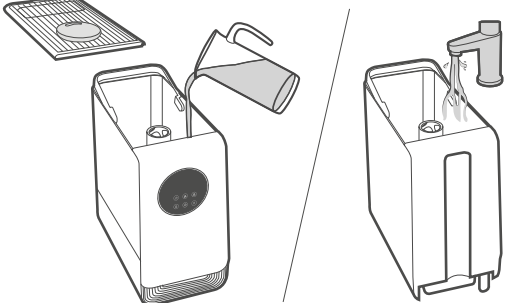

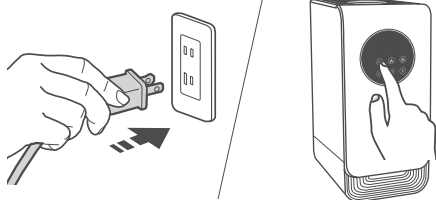

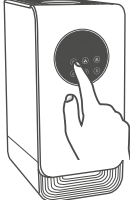
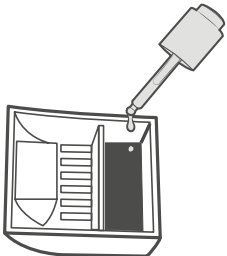
3.2. CONTROL PANEL

	1	Power on/off button
	2	Mist level adjustment Tap to select low/medium/high level.
	3	Warm mist setting Touch to activate/deactivate warm mist. ⓘ NOTE: When using the warm mist function, the heating element may make a gurgling sound. The humidifier may take 15 minutes to warm up before it starts producing warm mist.
	4	Setting the humidity level Touch to set the cyclic humidity level from 30%-35% - ...90%-"-"-"% The humidifier will automatically stop fogging when the room reaches the set humidity level. Press and hold the button for 2 seconds to cancel the humidity setting. The humidifier will automatically spray within 10 seconds after switching on, even if the room reaches the set humidity level. It will start fogging up again when the humidity drops 5% below the set level.
	5	Timer Touch to switch between 1H-2H-...24H-0H (cancel timer setting). To disable the timer, press and hold the button for 2 seconds.
	6	Night backlight/sleep mode Tap to turn on/off night light or select high/medium/low brightness Long press to enter sleep mode. The display and night light turn off after the icon flashes 3 times. Touch any button (except on/off button) of the humidifier to exit sleep mode, then the display and night light will turn on. ⓘ NOTE: It is recommended to disable warm mist to reduce noise when using at night.

⚠ CAUTION! The mist can be hot.
DO NOT place hands, face or other exposed skin on the nozzle when using warm mist.

4. INSTRUCTIONS FOR USE

1	Lift the Water Tank and remove the sponge packed on the Floating Board before first using	
---	---	---

<p>2</p>	<p>Ensure that the Floating Board can move up and down smoothly and be installed in place</p>	
<p>3</p>	<p>Make sure the Heating Cover and the Heating Fence Door have been installed in the Heating Fence correctly</p>	
<p>4</p>	<p>Remove the tank cover, fill the tank with filtered or take the water tank to the faucet to fill it with water. DO NOT exceed the mist outlet. Never pour water directly into the water reservoir</p>	
<p>5</p>	<p>Plug into an electrical outlet and the product will enter standby mode. When the product is in standby mode touch  button, LED display will show the ambient humidity level (if no operation is done in 3 seconds under standby mode, the LED display will turn off automatically)</p>	
<p>6</p>	<p>Touch on/off button  to turn the product on</p>	
<p>7</p>	<p>You can add 8-10 drops of your favorite oil into the aroma pad to enjoy the aromatherapy. (DO NOT add essential oils into the water tank directly)</p>	

5. TECHNICAL SPECIFICATIONS

Model	MED-14
Type	Ultrasonic
Voltage (V)	120 V
Frequency (Hz)	60 Hz
Power (W)	Cool mist: 270W/Warm mist: 28W
Capacity (L)	6.5 L
Noise (dB)	35db
Max Cool Mist Output	300 ml/h
Max Warm Mist Output	550 ml/h
Steam temperature	38°C/100°F (Low) 46°C/115°F (Medium) 55°C/131°F (High) ⓘ NOTE: The Warm Mist Temperature may be higher or lower depending on the environmental temperature and the amount of water.
Top water refill	+
Humidity modes	3 (low, medium, high)
Shows the current humidity	Yes, on the screen
Adjusting the intensity of evaporation	+
Aromatherapy	Yes, essential oil can be put in the aroma tray
Nozzle rotation	360 °
Warning if there is no water	+
Waterless autoshtutdown	at once
Backlight	+
Sleep mode	+
Remote control	+
Ionization	+
Type	class II
Size (l*w*h)	15.4 × 30.8 × 34.9 cm
Weight	1.6 kg
Operation environment	+5°C – +60°C
Storage and transportation environment	-20°C – +60°C
In set	Humidifier – 1 pc Cleaning Brush – 1 pc Essential oil sponge – 1 pc Remote control – 1 pc Instruction manual with warranty card – 1 pc

6. CLEANING AND MAINTENANCE



ATTENTION!

Change the water daily to avoid bacteria growth.

DO NOT leave water inside the water tank if you not use the humidifier longer then 1 week.

Clen it and dry instead.

DO NOT clean immediately after turning it off, especially if it has been diffusing warm mist.

Allow to cool down completely before cleaning

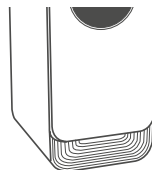
ⓘ NOTE!

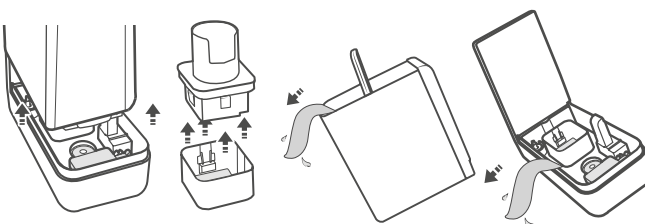
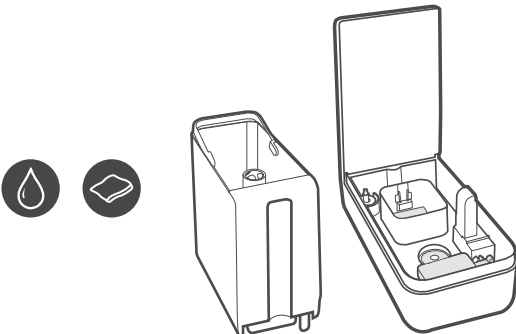
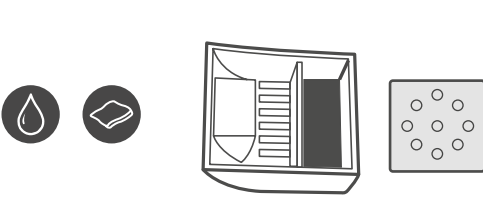
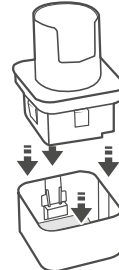
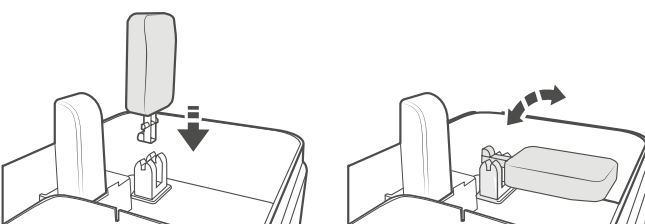
If you've been using a warm mist setting, allow the product to cool down before cleaning.

DO NOT submerge the base in the water.

Make sure the water doesn't enter the base through the air outlet, air inlet. DO NOT wash any part of this product in dish washer.

DO NOT use detergents to clean the humidifier.



<p>1</p> <p>Turn off and unplug the humidifier.</p> <p>Remove the water tank from the base and pour out any remaining water. Remove the heating cover and the heating door from the heating fence.</p> <p>When pouring out the water in the water reservoir pay attention to the direction of pouring and avoid pouring water into the display or the air outlet.</p>	 <p>The diagram illustrates the first step: removing the water tank and heating cover. It shows the water tank being lifted out of the base, followed by the heating cover being lifted off the heating fence. Arrows indicate the direction of removal.</p>
<p>2</p> <p>Remove the water tank and its cover to rinse under the tap water.</p> <p>Fill some acid cleaner (citric acid or acetic acid) in the water tank for around 15 minutes, then descale with a cleaning brush.</p> <p>DO NOT submerge the base in water.</p> <p>Clean all parts of the water reservoir with a soft cloth.</p>	 <p>The diagram shows the cleaning process. It includes icons for a water drop and a cleaning brush. The main illustration shows the water tank being rinsed under a tap and the water reservoir being cleaned with a soft cloth. The humidifier base is shown with its lid open, indicating it should not be submerged.</p>
<p>3</p> <p>Remove the absorption pad and aroma pad and rinse the pads under warm running water.</p> <p>Dry the pads with a clean cloth.</p> <p>Then place the absorption pad back into the base, place the aroma pad into the aroma box.</p> <p>If the absorption pad or aroma pad is stiff even after cleaning, then it needs to be replaced.</p> <p>Extra pads are included with the humidifier.</p>	 <p>The diagram illustrates the replacement of the pads. It shows the absorption pad being removed from the base and the aroma pad being placed into the aroma box. Icons for a water drop and a cleaning cloth are included.</p>
<p>4</p> <p>Then install the heating cover and the heating door into the heating fence correctly.</p>	 <p>The diagram shows the heating cover and heating door being installed into the heating fence. Arrows indicate the correct placement and alignment.</p>
<p>5</p> <p>Make sure the floating board is installed in place and can move up and down smoothly.</p>	 <p>The diagram shows the floating board being installed in the water reservoir. It illustrates how the board can move up and down smoothly. Arrows indicate the direction of movement.</p>

7. POSSIBLE TROUBLESHOOTING AND SOLUTIONS

TROUBLE	CAUSE AND SOLVING
The Display keeps flashing	<ol style="list-style-type: none"> 1. There is not enough water inside the water tank or the water tank is lifted up. 2. The water level magnetic ring is stuck, adjust the water level magnetic ring to a horizontal position and make sure it can rise up with water. 3. The Water Tank is not placed properly, make sure the Water Tank is properly in place.
Display shows an incorrect humidity percentage	<ol style="list-style-type: none"> 1. Moisture may have built up inside the humidity sensor. Put the humidifier to a drier place and make some ventilation in your room. 2. The humidifier is dusted. Avoid using the humidifier in dusty rooms. Avoid using tap water in the humidifier, as this can increase dust in the air. 3. The humidity sensor only detects humidity nearby. It is normal that the humidity percentage is different from the other devices.
The humidifier does not spray mist	<ol style="list-style-type: none"> 1. Moisturifier has been set a target humidity level and the room humidity has reached the target humidity, reset humidity to a higher level. 2. The water reservoir might be overfilled, remove the tank, empty the base & replace the filled tank on the empty base.
Mist is not warm in Heating Mode	Allow the humidifier to heat up for about 15 minutes to produce warm mist or choose a higher Heating Level
The mist is warm on the cool mist setting	The heating element may still be warm after being used for warm mist. Allow the heating element to cool for at least 30 minutes
Humidifier makes a loud or unusual noise	When using the warm mist function, the heating element may make a gurgling noise. If the water level is low. Add more water to the water tank
Condensation forms around humidifier or windows	<ol style="list-style-type: none"> 1. Humidity may be too high. Turn down the mist level, turn off the humidifier, or open a door or window to the room. 2. Air inlet is blocked, Humidifier should be placed on a hard flat surface, 60 cm above the floor, 30 cm away from the wall. Point Mist Outlet away from wall or window. 3. Low indoor temperature leads to liquefaction, raise the room temperature to 25°C/77°F.
There are some white deposits in the water reservoir	You need to descale this appliance regularly. Using purified or distilled water can help prevent the formation of scale
The mist produces an unpleasant smell	<p>Change the water regularly to avoid dirty water accumulation. Clean this appliance, and leave it at a shady and cool place for 12 hours with the cover detached.</p> <p>If essential oils were placed on the aroma pad, rinse the pad under clean water and allow it to dry.</p>

8. CONTRAINDICATIONS AND PRECAUTIONS



PLEASE READ THE USER MANUAL CAREFULLY BEFORE USING THE PRODUCT.

- This appliance is intended for domestic and indoor use only.
- DO NOT let children play with the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they are supervised or instructed in the use of the appliance by a person responsible for their safety.
- Be careful with the hot mist and hot water when using warm mist mode

The following safety precautions must be observed:

- Always place this appliance 60 cm above the floor, 30 cm away from the wall or wooden furniture.
- DO NOT move the device while it is on.
- Be careful when using the appliance due to the release of hot water vapour.
- DO NOT touch or hold the mains plug with wet hands
- DO NOT block or cover the nozzle while in operation
- DO NOT try to pull the plug out of the socket with a wet hand to avoid electric shock.
- If the body of the instrument is tilted, turn off the power before operating.
- After starting, DO NOT touch the sensor, otherwise you will feel pain.
- DO NOT change the power cord by yourself.
- The power cord must not be scratched, damaged, excessively bent, knotted, otherwise it may cause a short circuit and fire.
- DO NOT place the humidifier near flammable, corrosive gases or conductive dust.
- Never immerse the housing in liquid or pour liquid into or on the housing. Doing so may damage the humidifier and cause injury.
- Always unplug the appliance before assembling, disassembling or cleaning, and when not in use.
- Use the humidifier as far away from furniture and electrical products as possible.
- DO NOT touch the sensor at the base of the base unit during operation.
- DO NOT turn on the device if the water tank is empty.
- DO NOT immerse the base of the main unit in water.
- Turn off the power before cleaning or servicing the device.

- Enter tap water below 40°C.
- DO NOT allow water to enter the base from the air outlet. If there is water on the case, wipe the outside of the humidifier with a dry soft cloth.
- Please empty the water from the tank and trough if the ambient temperature is below 0°C.
- Use this device only on a flat, level surface. It may not work properly if it is placed on an uneven surface or to prevent water from overflowing from the chute.
- DO NOT install the humidifier near stoves, heaters, stoves or any other heat source.
- DO NOT add water directly to the feeder.
- DO NOT use anything other than water in this appliance. DO NOT use supplements. (Essential oil is allowed).
- DO NOT add any medical tablets into water tank.
- You can fill the water tank without removing it from base, pay attention to avoid water getting into the mist outlet.
- The humidifier uses a small heat-based aroma diffuser. The aroma tends to be light.

9. GUARANTEE OBLIGATIONS

Warranty period is 2 years.

This warranty doesn't cover any damages caused by improper using.

The policy of the company B.Well provides constant improvement of products. Therefore, the company reserves the right to make complete or partial changes to the products without prior notice and in accordance with production requirements.

The date of manufacture of the device is specified in the LOT number indicated in warranty card and on the device. The first and second digits are the week number, the third and fourth are the year of production.

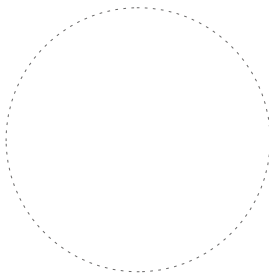
10. WARRANTY

LOT number (LOT): _____













Date of sale: _____

Seller's signature: _____

Seal of seller's company: _____




11. DESCRIPTION OF THE SYMBOLS USED ON THE PACKAGE

	REFER TO THE INSTRUCTION MANUAL BEFORE USE	 5 °C – 60 °C OPERATION CONDITION	OPERATING CONDITION, TEMPERATURE 5 to 60 °C		MANUFACTURER'S NAME
	CE MARK	 -20 °C – 60 °C STORAGE CONDITION	STORAGE CONDITION, TEMPERATURE -20 to 60 °C		ARTICLE NUMBER
	DISPOSAL FOR SEPARATE COLLECTION		FOR INDOOR USE ONLY		LOT NUMBER
	KEEP DRY		CLASS OF PROTECTION AGAINST ELECTRIC SHOCK (CLASS II)		RECYCABLE

Last revision 2023-W20

Cool and warm mist humidifier
B.Well MED-14

DEVICE IS NOT A MEDICAL PRODUCT

 **B.Well Swiss AG**
Bahnhofstrasse 24, 9443 Widnau, Switzerland
www.bwell-swiss.ch

B.Well 
Caring for everyone